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9 October 2023



REF: OIA-13589

Dear

Request made under the Official Information Act 1982

Thank you for your email of 11 September 2023 requesting the following information under the Official Information Act 1982 (the Act):

I'd like to request under the Official Information Act copies of the minutes of all meetings that the NTS Steering Group has held since the business case was produced in July 2022, up to the date of responding to this OIA.

I'd also like to request copies of all correspondence with the territorial authorities in Auckland, Wellington and Christchurch that materially concern the National Ticketing Solution since that date.

I have numbered the two parts of your request for convenience and will answer each in turn.

 I'd like to request under the Official Information Act copies of the minutes of all meetings that the NTS Steering Group has held since the business case was produced in July 2022, up to the date of responding to this OIA.

The following document falls within the scope of your request and is enclosed:

280723 NTS Governance Board Minutes FINAL July 2023

Certain information has been withheld under the following sections of the Act:

- Section 9(2)(a) which allows for the withholding of information to protect the privacy of natural persons.
- Section 9(2)(b)(ii) to protect information where the making available of the information would be likely to prejudice the commercial position of the person who supplied or who is the subject of the information.
- Section 9(2)(ba)(i) to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the

supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied

The remaining meeting minutes of the NTS Steering Group / NTS Governance Board that fall within the scope of your request are available on our website, here: www.nzta.govt.nz/about-us/official-information-act/official-information-act-responses/:

- In the response of 31 July 2023 titled "National Ticketing Solution" you will find the minutes for NTS Steering Group meetings.
- In the response of 14 September 2023 titled "National Ticketing Solution and its governance board" you will find the minutes for the NTS Governance Board meetings.

Therefore, I am refusing this part of your request under section 18(d) of the Act because the information requested is publicly available.

2. I'd also like to request copies of all correspondence with the territorial authorities in Auckland, Wellington and Christchurch that materially concern the National Ticketing Solution since that date.

We sought clarification of this part of your request in our emails to you of 11 September 2023 and 18 September 2023. We did not receive a clarification to assist us in responding to this request.

Therefore, I am refusing this request under section 18(f) of the Act because the information requested cannot be made available without substantial collation or research.

Attempting to undertake a response to this part of your request would place a significant burden on the National Ticketing Solution programme and the normal operations of Waka Kotahi.

We have considered whether charging for responding to this part of your request would help, as required by section 18A of the Act. However, even after extending the request for a significant period of time, the staff time that would be involved precludes us from undertaking this work.

We have consulted with you, as required by section 18B of the Act. However, we have been unable to come to a satisfactory resolution in relation to this aspect of your request and so refusal is the only option remaining to us.

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to withhold certain information and refuse part of this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact the Ministerial Services team, by email to official.correspondence@nzta.govt.nz.

Yours sincerely

Yogesh Anand

NTS Executive Sponsor and Delivery Executive