## The role of a Transport Officer

# Who are we?

- Transport Officers are a group of people who have skills in certain areas which include:
- $\cdot$  Mechanics
- $\cdot$  Legislation
- Education
- Customer Service

# **Role of Transport Officer**

- We need to have industry knowledge and expertise within the Transport Industry and we bring a diverse range of backgrounds into the role.
- · This includes:
  - Police
  - Defence
  - Vehicle Testing
  - Customs

# Inform/Educate/Deter

- We educate /inform and review
  Transport Service Licence holders
  - Goods
  - Passenger
  - Vehicle Recovery
  - Rental
- We also educate / inform and review drivers of commercial classes

# Inform / Review

- Auditing / approving of commercial course providers
- Driver testing officers
- Course Providers and their assessors
- Driving instructors
- Test routes

# **Resource Tools**

- $\cdot$  Includes
  - suggestions around operational systems
  - driver meetings
  - Industry meetings
  - Logbook usage
  - Operator Rating

### **Driver Walk Around**



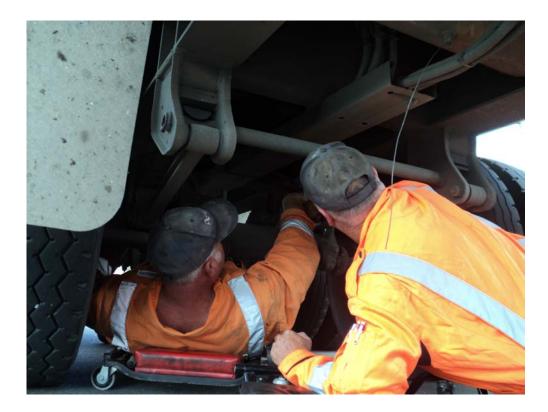
#### **Fatigue Stops**



#### **Industry Meetings**



#### Transport Officers -Vehicles







#### **End Result**

#### to encourage an operator to comply willingly with the legislation

#### Questions

