

# **The role of a Transport Officer**

# Who are we?

- **Transport Officers are a group of people who have skills in certain areas which include:**
- **Mechanics**
- **Legislation**
- **Education**
- **Customer Service**

# **Role of Transport Officer**

- **We need to have industry knowledge and expertise within the Transport Industry and we bring a diverse range of backgrounds into the role.**
- **This includes:**
  - **Police**
  - **Defence**
  - **Vehicle Testing**
  - **Customs**

# **Inform/Educate/Deter**

- **We educate /inform and review  
Transport Service Licence holders**
  - Goods**
  - Passenger**
  - Vehicle Recovery**
  - Rental**
- **We also educate / inform and review  
drivers of commercial classes**

# **Inform / Review**

- **Auditing / approving of commercial course providers**
- **Driver testing officers**
- **Course Providers and their assessors**
- **Driving instructors**
- **Test routes**

# Resource Tools

- **Includes**
  - **suggestions around operational systems**
  - **driver meetings**
  - **Industry meetings**
  - **Logbook usage**
  - **Operator Rating**

# Driver Walk Around



# Fatigue Stops





# Industry Meetings



# Transport Officers - Vehicles







# **End Result**

**to encourage an operator to comply  
willingly with the legislation**

# Questions

