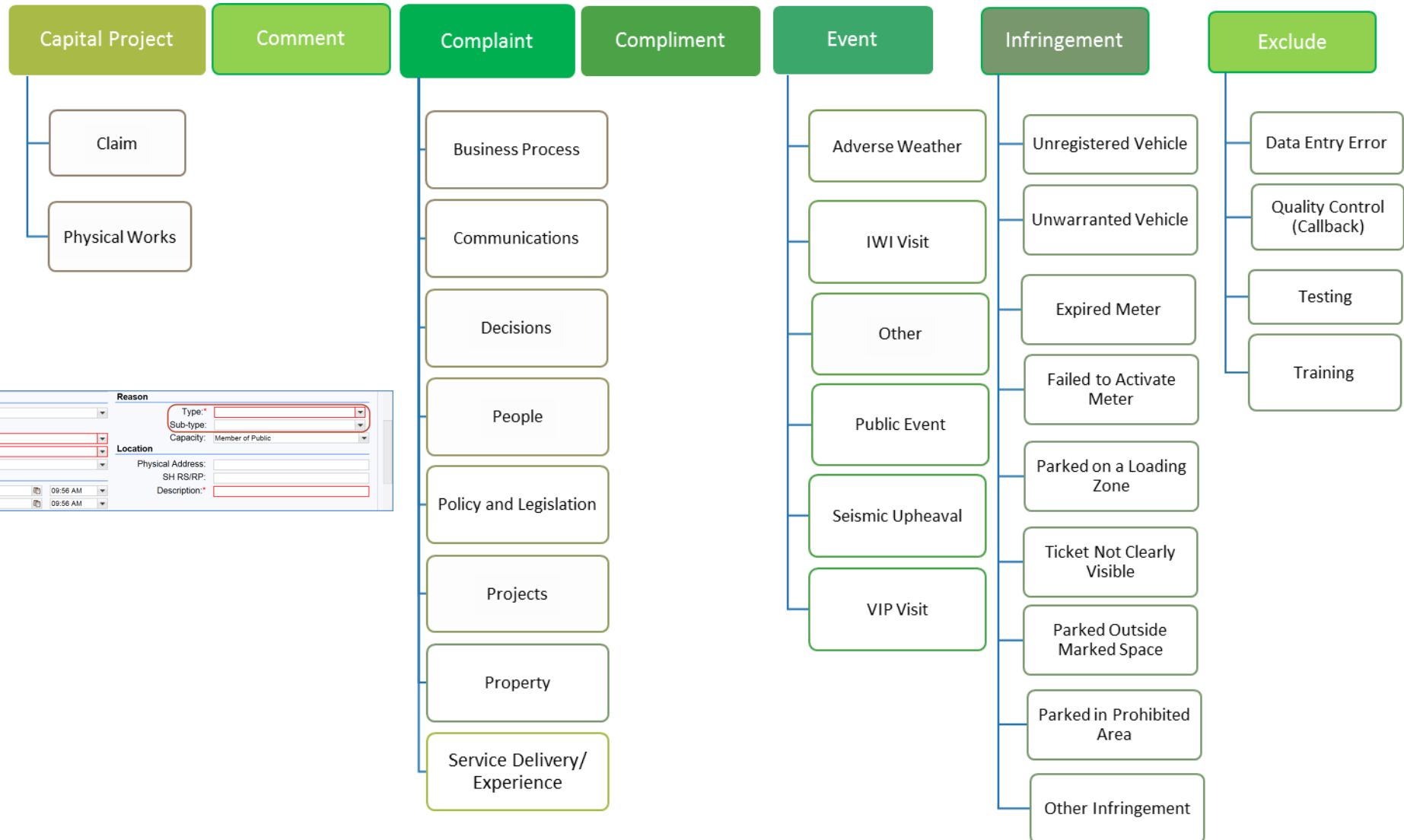


## Reason and Category Type and Sub-Type

# CRMS Reason Type and Sub-Type

1 of 2

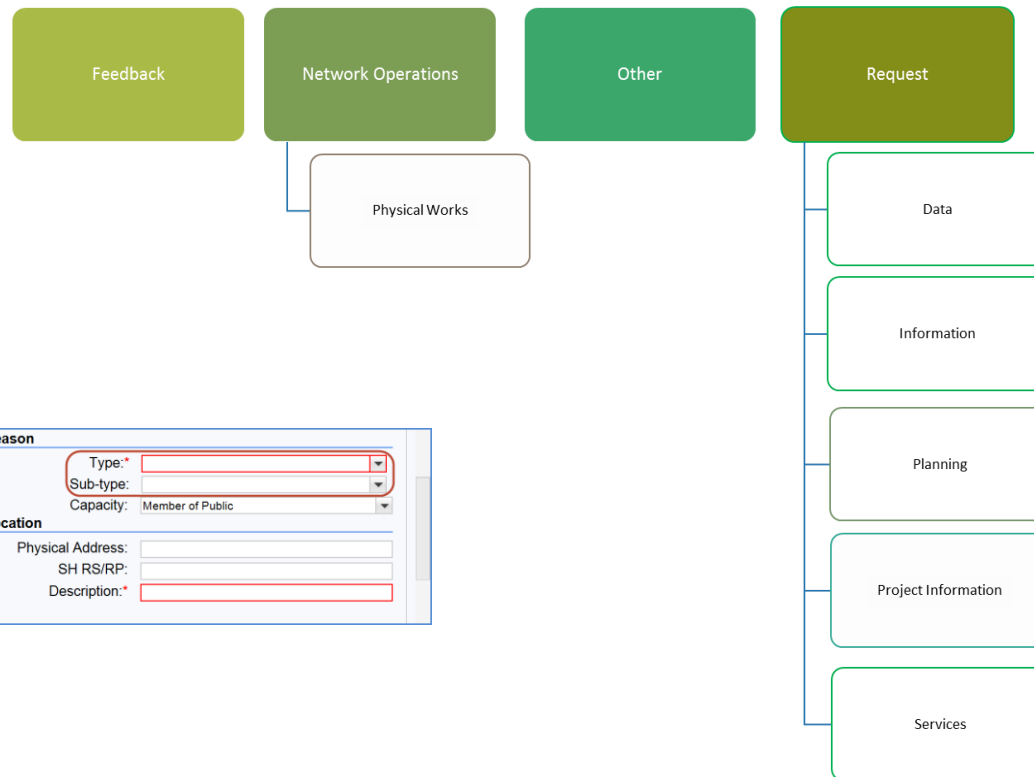


Processing Data		Reason	
Status:	Created	Type:*	
Auto E-Mail on Comp...:	<input type="checkbox"/>	Sub-type:	
Source:*		Capacity:	Member of Public
Priority:*		Location	
Customer Call Back...:		Physical Address:	
Dates		SH RS/RP:	
Event Date:	21.11.2016 09:56 AM	Description:*	
Request Start:*	21.11.2016 09:56 AM		

## Reason and Category Type and Sub-Type

# CRMS Reason Type and Sub-Type

2 of 2

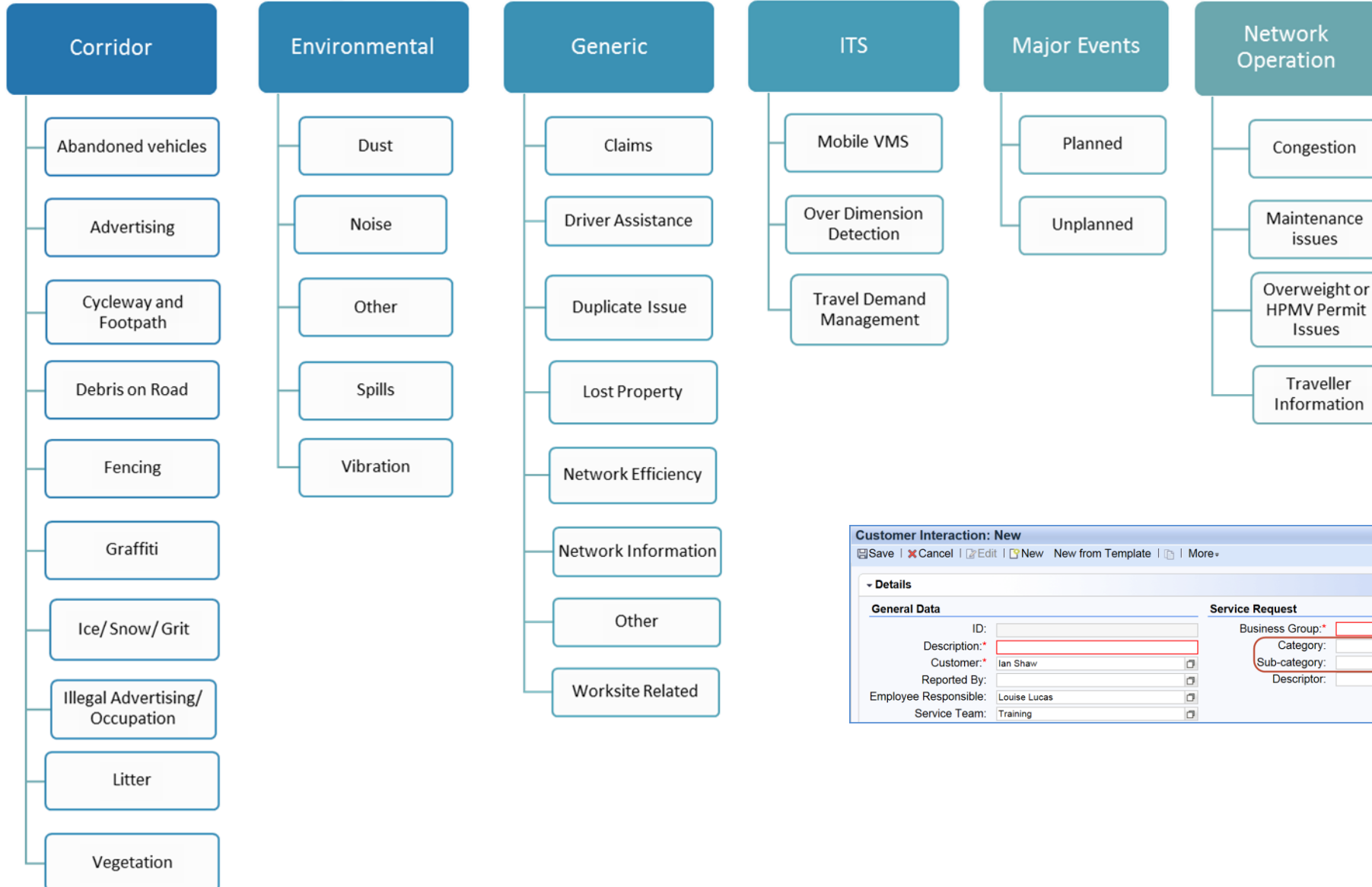


Processing Data	Reason
Status: Created	Type: *
Auto E-Mail on Comp... <input type="checkbox"/>	Sub-type: *
Source: *	Capacity: Member of Public
Priority: *	<b>Location</b>
Customer Call Back...	Physical Address:
<b>Dates</b>	SH RS/RP:
Event Date: 21.11.2016 09:56 AM	Description: *
Request Start: 21.11.2016 09:56 AM	

## Reason and Category Type and Sub-Type

# CRMS Category and Sub-Category

1 of 2



**Customer Interaction: New**

Save | Cancel | Edit | New | New from Template | More

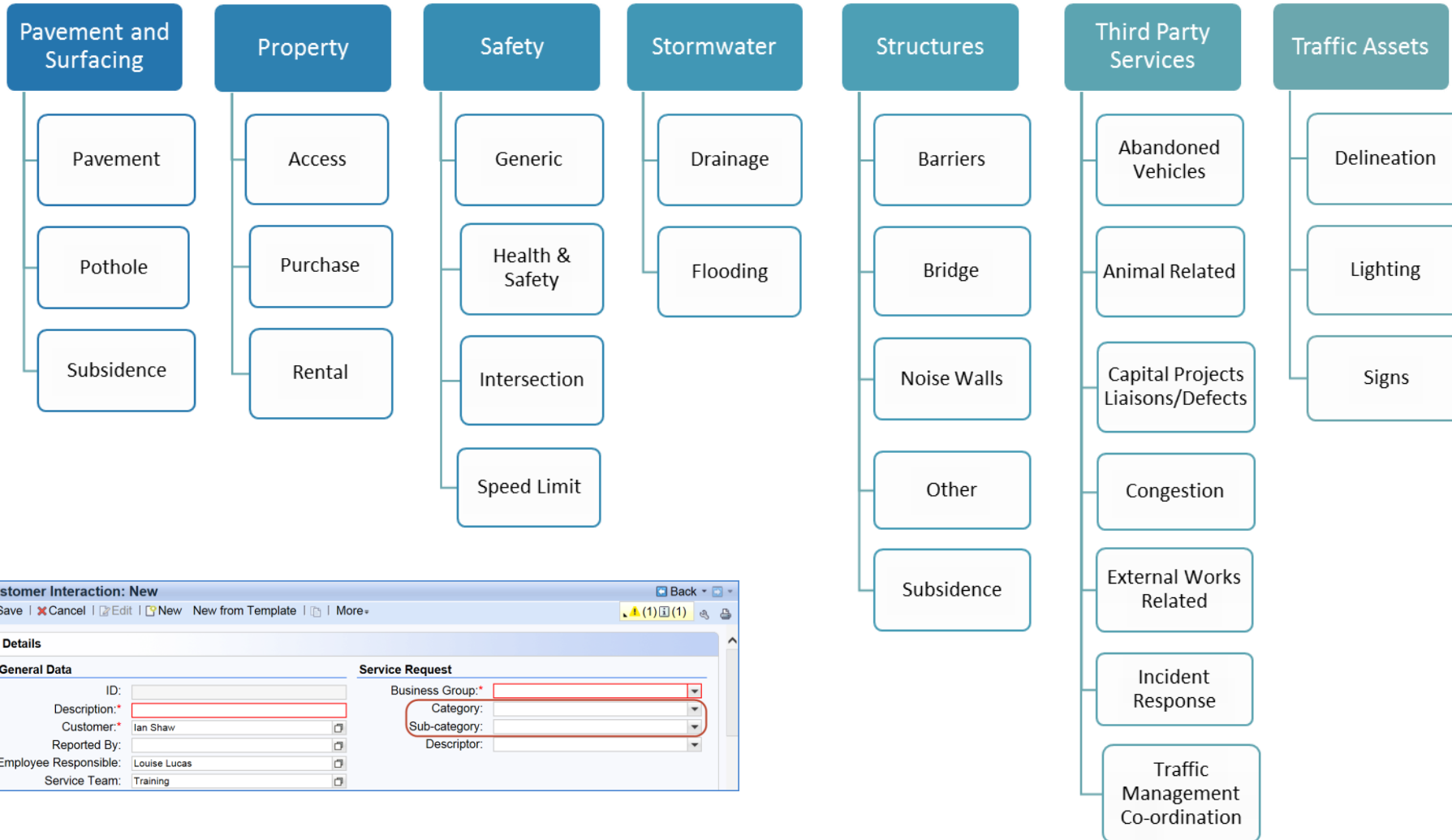
**- Details**

General Data	Service Request
ID: <input type="text"/>	Business Group: <input type="text"/>
Description: <input type="text"/>	Category: <input type="text"/>
Customer: Ian Shaw	Sub-category: <input type="text"/>
Reported By: <input type="text"/>	Descriptor: <input type="text"/>
Employee Responsible: Louise Lucas	
Service Team: Training	

## Reason and Category Type and Sub-Type

# CRMS Category and Sub-Category

# 2 of 2



Customer Interaction: New

Save | Cancel | Edit | New | New from Template | More

Back

(1) (1)

Details

General Data	Service Request
ID: <input type="text"/>	Business Group: <input type="text"/>
Description: <input type="text"/>	Category: <input type="text"/>
Customer: Ian Shaw	Sub-category: <input type="text"/>
Reported By: <input type="text"/>	Descriptor: <input type="text"/>
Employee Responsible: Louise Lucas	
Service Team: Training	