

Clean Car Standard (CCS) system

Closing your CO2 account guide



This guide provides information on closing CO2 accounts in the Clean Car Standard (CCS) system.

How to close your Pay as you go (PAYG) and Fleet average (FA) CO2 accounts

1. Check for pending vehicles or debits

Accept or reject any pending vehicles and ensure that any outstanding debts on your CO2 account have been settled. Ensure there are no pending vehicles in the account before proceeding.

2. In account settings, select close CO2 account

Navigate to the 'Settings' tab and select 'Close CO2 Account' on the right-hand side of the page. This option will only be available once pending vehicles or debit units have been resolved.

3. Check if there are credits in the account

- If there are no credits accrued in your CO2 account, the account will be closed, and this process is complete.
- If there are credits in your CO2 account, the account will be kept open for 30 days in 'Pending Closure Status'. This provides time for you to transfer out credits before the account is closed. Transferring credits is optional - the account will close after 30 days, and any credits will be lost.

Need help?

If you need help, go to **Contact us** in the system menu to complete a request, call 0800 141 801 or email CCSImporter@nzta.govt.nz

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